



## FRONIUS USA Limited 2-Year Warranty

**FRONIUS DatCom components: COM Card, Datalogger *pro* Box, Datalogger *easy* Box, Datalogger *easy* Card, Datalogger Web, Datalogger *profi* Card, Interface Box, Interface Card *easy*, Sensor Box, Wind Speed Sensor, Ambient Temperature Sensor, Module Temperature Sensor, Irradiance Sensor**

At FRONIUS, we have been making electronics equipment for over a half a century. At our ISO 9001 certified production plants, we make only high quality products that we stand behind.

You will probably not encounter a problem with your FRONIUS DatCom components, but in the unlikely event that within 2 years from the original purchase, you discover a problem caused by defects in either workmanship or materials, we will be happy to see that it is repaired or replaced depending on what we decide would be best. This warranty is transferable when the FRONIUS DatCom components remains installed in the original location at the time of purchase.

The FRONIUS DatCom components are designed to withstand normal wear and tear, but they are not indestructible. Our warranty cannot cover damages by improper installation, use or operation, abuse, manipulation, alterations or repair attempts, accidents, fire, floods or acts of God and incidental or consequential damage caused by defects with other components of the solar system. This warranty does not extend beyond the original cost of the FRONIUS DatCom components and applies when the FRONIUS DatCom components is used for its original intent, in compliance with the FRONIUS Installation and Operational Manual(s) supplied with the original equipment.

To obtain service you must follow this policy and procedure for warranty returns and repairs:

- All returned FRONIUS DatCom components must require a Returned Merchandise Authorization Number (RMA)
- A request for a RMA number requires the following information:
  - -Proof-of-purchase in the form of the original invoice
  - -Model Number of the FRONIUS DatCom components
  - -Serial Number of the FRONIUS DatCom components
  - -Description of the problem
  - -Shipping address for the repaired or replacement equipment
- All FRONIUS DatCom components authorized for return by FRONIUS USA must be returned in its original shipping container or packaging providing equal protection.
- Shipping costs and insurance to FRONIUS USA are the responsibility of the purchaser.
- Shipping costs back to the purchaser of repaired or replacement FRONIUS DatCom components is the responsibility of FRONIUS USA.
- Labor costs related to uninstalling the defective equipment and re-installing the repaired or replacement equipment are not covered under the warranty.

Some states do not allow the exclusion or limitation of incidental or consequential damages. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

FRONIUS USA LLC General Terms and Conditions apply.

Contact your local dealer or Fronius Service Partner for immediate handling of warranty issues. For your convenience, FRONIUS USA has established a website, [www.fronius-usa.com](http://www.fronius-usa.com), for service assistance to resolve a FRONIUS DatCom problem, or for product information or operation. You can also write to:

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Brighton, Michigan 48116  
[www.fronius-usa.com](http://www.fronius-usa.com)