



SHIFTING THE LIMITS

Terms of warranty

These terms of warranty apply to newly installed inverters in the USA. This document is effective as of 01.01.2015.

Manufacturer's warranty

Fronius string inverters come with a 10 years manufacturer's warranty from date of shipment (plus max. 6 months logistics time), while Fronius central inverters (standalone devices) come with 5 years manufacturer's warranty.

Several Fronius warranty extensions may be purchased within 30 months of shipment from Fronius. However, the Fronius Standard Quality Warranty Extension must be purchased before or the day of commissioning.

Fronius Gold Quality Warranty Extension

The Fronius Gold Quality Warranty Extension extends the warranty of the inverter to a total of 10, 15 or 20 years depending on which warranty is purchased. During the period of the Gold Quality Warranty Extension, the same conditions apply as with the manufacturer's warranty.

General conditions

If a defect should occur within the agreed upon warranty period for which Fronius is responsible, Fronius has the option of

- repairing the defect at Fronius or onsite
- providing an equivalent replacement device or new device
- or having a trained Fronius Service Partner carry out these services

The warranty does not cover travel and accommodation costs as well as onsite assembly and installation costs if they exceed the service reimbursement received by the installer performing the work from Fronius depending on the service and agreement.

The manufacturer's warranty and any extension warranty is only valid for the inverter for which it was purchased. Each inverter is identified by a unique serial number which will be recorded on the warranty certificate with the purchase of a warranty extension. The warranty is based on the inverter's serial number, allowing the warranty to be transferred to another owner if the Fronius Solar Inverter remains installed in the original installation location.

Product which is not returned within 30 days will cause the service provider to be blocked on the Fronius USA system. Blocked means new products will not be shipped to the service provider for service cases until all overdue product is returned or Fronius USA is compensated for the product.

Other photovoltaic system components as well as FRONIUS DATCOM components and Fronius system upgrades (e.g., plug-in cards) are not covered by this warranty. These components come with a 24-month warranty see our General Delivery and Payment Conditions under "Legal information" on our website (www.fronius.com)

When making a warranty claim, attention should be paid to the following:

Warranty claims can only be handled, when the purchase price for the inverter has been paid in full to Fronius.

End customers, please contact your installer. If necessary, the installer will contact Fronius.

The purchase invoice, serial number of the device and start-up report (the date on which the device was provided/commissioned and report from the power supply company), as well as the certificate of the warranty extension, are required for warranty claims.

The procedure for a warranty claim must be coordinated with Fronius. This is the only way to ensure that the above mentioned warranty services will be provided free of charge.

When devices or components are replaced, the remaining warranty period will be transferred to the replacement device or component. This will be registered automatically by Fronius. You will not receive a new certificate.

If the remaining warranty period is less than one year, you will automatically receive a full year for the remaining warranty period for the replacement device or component.

Pre series inverters are generally excluded from this warranty.

Exclusions from the Fronius warranty

Defects not attributable to Fronius are excluded from the warranty. Defects not attributable to Fronius include, but are not limited to:

- Non-compliance with operating instructions, installation instructions or maintenance instructions
- Improper installation
- Improper commissioning
- Incorrect transport
- Improper or incorrect operation
- Inadequate ventilation of the device
- Tampering with the device by companies or persons not authorized by Fronius
- Non-compliance with safety instructions and installation standards
- Force majeure (storm, lightning, overvoltage, fire, etc.)

This warranty expressly excludes damage or impairments caused by components of the photovoltaic system that do not fall under the Fronius product line or cosmetic flaws in the inverter that do not interfere with the functionality of the inverter.



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The warranty does not cover travel and accommodation costs as well as onsite assembly and installation costs if they exceed the service reimbursement received by the installer performing the work from Fronius depending on the service and agreement. In the case of the warranty extensions Silver Quality Warranty and Standard Quality Warranty, the installer does not receive a service reimbursement.

Changes to the existing PV system, the building installation and the like, or any expenditure of time and the costs resulting from this are not covered by the warranty.

Due to technological progress, the possibility exists that a replacement or new device of similar value provided may not be compatible with the system monitoring or other components installed onsite (e.g., Fronius DATCOM). Expenditures and costs resulting from this are not covered by the warranty.

Fronius is not responsible for damages for lost power that has not been fed into the grid or for energy consumption that does not take place and the like.

Other legal information

SELLER DISCLAIMS ALL IMPLIED WARRANTIES AND SIMILAR OBLIGATIONS (OTHER THAN THAT THE GOODS WILL BE NEW AND GOOD TITLE) INCLUDING BUT NOT LIMITED TO THOSE OF FITNESS FOR A PARTICULAR PURPOSE, AND MERCHANTABILITY, WHETHER OTHERWISE ARISING BY LAW, CUSTOM, USAGE, TRADE PRACTICE, COURSE OF DEALING, OR COURSE OF PERFORMANCE. There are no warranties which extend beyond those express warranties contained in the Agreement. Buyer affirms that it has not relied upon Seller's skill nor judgment to select or furnish the Goods for any particular purpose beyond the specific express warranties in the Agreement. Any design provided by Seller is based on information provided by Buyer. Seller may rely entirely on information provided by Buyer and is under no obligation to verify such information or take any action to obtain explanatory or supplemental information from Buyer or third parties. Buyer's approval of drawings and/or prototypes constitutes Buyer's acceptance and waiver of any

responsibility for a failure to consider or correct information or approval provided by Buyer. Any modifications of drawings, prototypes and other work of Seller after approval by Buyer shall be at Buyer's expense at Seller's normal rates for services and materials. Seller does not warrant the Goods will comply with the requirements of any safety or environmental code or regulation of any federal, state, municipality or other jurisdiction beyond the specific express warranties in the Agreement. Seller does not warrant that the Goods will operate with any accessories or within any system not sold under the Agreement and Seller's warranty is limited to the operation of the Goods in a stand-alone mode. Some countries, states, or provinces do not allow the exclusion or limitation of implied warranties or the limitation of incidental or consequential damages for certain products supplied to consumers, or the limitation of liability for personal injury, so such limitations and exclusions may be limited in their application to an end user and others. When the implied warranties are not allowed to be excluded in their entirety, they will be limited to the duration of the applicable written warranty. The warranty gives specific legal rights which may vary depending on local law.

Other legal warranty or liability claims against Fronius remain unaffected by this warranty.

In the event of such claims, please contact the vendor of your device.

Our General Delivery and Payment Conditions under "Legal information" on our website (www.fronius.com) also apply.

Previously valid warranty conditions are replaced by these conditions. Fronius reserves the right to make changes to the warranty process at any time.

Current and detailed information about warranty terms and conditions can be found on our website at

www.fronius.com/solar/warranty