



Fullriver Battery Warranty Policy

FOR DC BATTERY SERIES AND FULL FORCE BATTERY SERIES

SERIES	SPAN
DC Series (85 Ah or higher)	2 Years
DC Series (70 Ah or lower)	1 Year
FFD Series (Full Force)	1 Year

Fullriver Battery will provide the following warranty to the original purchaser subject to the terms and conditions stated herein.

WARRANTY COVERAGE CONDITIONS

This warranty covers batteries that become unusable or unserviceable due to defects in material and/or workmanship. Fullriver will replace a defective battery, with a battery that is identical to or better than the original battery, or issue a monetary credit for the amount of the original battery at the time of purchase. This warranty covers the battery types listed in the table above. The battery(s) must be properly sized, used in the application for which it was intended, and charged using a charging profile approved by Fullriver Battery. This warranty applies to batteries sold after February 1st, 2017. A copy of the sales receipt must be provided to claim warranty.

$$\text{Pro-Rata Replacement Cost} = \frac{\text{Period of Ownership (in months)}}{\text{Total Warranty Period (in months)}} \times \text{Distributor Cost}$$

WARRANTY EXCLUSIONS

This warranty does not apply to batteries that break or fail due to abuse or neglect such as improper installation, loose wiring, corroded terminal connections, mishandled or dropped batteries, freezing, fire, explosion, or unauthorized battery modifications.

This warranty does not cover individual batteries that are used for powering auxiliary loads within a set of batteries. The entire set must be used to power all loads.

This warranty does not cover batteries that failed within the warranty period due to extreme usage. DC batteries will provide 500 cycles at 80% depth of discharge. FFD batteries will provide 300 cycles at 80% depth of discharge. Usage beyond the aforementioned will not be covered under warranty.

This warranty does not cover batteries that are not charged properly or batteries that are left uncharged for extended periods of time. Batteries must be charged after any significant use and the charge cycle must be complete.

Fullriver will not be responsible for expenses including, but not limited to, transportation, shipping, battery installation, recharging, electrical system, tests, service calls, loss of time, loss of equipment, rental batteries or expenses that can be considered incidental or consequential damages.

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Fullriver 7-Year Solar Warranty

LIMITED RESIDENTIAL SOLAR/RE WARRANTY POLICY

Fullriver Battery will provide a 7-year limited warranty to the original purchaser for Fullriver DC series deep cycle batteries used in residential Solar PV and other residential renewable energy applications*. The first two years of this limited warranty are a free replacement period. The remaining five years are pro-rata. This limited warranty applies to batteries sold after February 1st, 2017. Copy of purchase invoice must be provided.



The Fullriver 7-year limited warranty covers any battery 85 Ah capacity or higher; 2 volt, 6 volt, 8 volt, and 12 volt models. The limited warranty covers batteries that become unusable and unserviceable due to defects in material and/or workmanship. This limited warranty applies to the original purchaser of the battery; is non-transferable.

The Fullriver 7-year limited solar warranty starts from the date sold and applies only to batteries sold in residential solar and other residential renewable energy applications. During the free replacement period, Fullriver Battery will replace or repair the defective battery with one of equal or greater value. The pro-rata period is based on the manufacturer's wholesale price.

This limited warranty shall not apply to failure in service caused by fire, flood, freezing, explosion, wreckage, abuse, neglect, unauthorized modifications or alterations, or installation of smaller size capacity battery than is required.

This warranty does not cover battery damage from shipping, loose wiring, reverse polarity installations, over-discharging or overcharging, nor breakage of containers, covers, or terminal posts. This limited warranty does not cover any non-residential applications that utilize solar components including, but not limited to, marine or recreational vehicles.

This limited warranty does not cover the cost of any ancillary expenses including, but not limited to, transportation, shipping, service calls, battery installation, recharging, or use of rental batteries.

This limited warranty only applies to systems with <30% DOD daily cycling. DOD beyond this will void the pro-rata period. For design approval, contact Fullriver Battery USA.

Fullriver Battery will not be responsible for electrical system tests, loss of time, loss of equipment use or any other expenses which can be considered incidental or consequential damages.

*Subject to approval in writing by Fullriver Battery USA.